



## Our Mission

*TCAA's mission is to foster dignity and self-reliance for the economically vulnerable in the communities we serve.* For more than 55 years, we have capably addressed the causes and effects of poverty in Tempe and surrounding communities. We support people and families to overcome adversity and live their best lives. Our founders made a commitment to empower people through dynamic programs that meet emergent needs and foster dignity and self-reliance. TCAA has upheld this commitment for over a half-century and has evolved into Tempe's largest social service agency. We continue to be innovative and entrepreneurial, shaping our programs and services in response to varying community conditions.

## IMPACT STATEMENT

**TCAA serves the equivalent of 1 in 7 Tempe residents.**

Our hunger relief, workforce development, senior independence, homelessness prevention, emergency shelter, and family health programs experienced a 216% increase in people served over the past decade -- from 12,000 annually to 38,000 in 2021.

# FY2021 Community Impact Report

Accomplishments made possible through the generosity of numerous organizations, community groups, and individuals:

**38,513**

Adults and children served by TCAA

**420,604**

Meals made possible through TCAA programs

**34,277**

Seniors, adults, and children received food boxes and/or nutritious meals

**11,073**

People who remained housed in times of crisis

**283**

Adults sheltered in I-HELP

**7,205**

Visits to the Oasis Drop-In Center

**750**

Home-based services completed for vulnerable older adults

**294**

New families receiving in-home parenting education and family support

**26,989**

Hours contributed by 476 volunteers

**>\$10 million**

Invested in the community through direct assistance to participants

## Quality Indicators\*

### FEEDING THE NEED IN OUR COMMUNITY

- 1 99% worry less about food insecurity  
96% report improved quality of life  
95% eat more nutritious food through TCAA

### KEEPING FAMILIES SAFELY HOUSED IN TIMES OF HARDSHIP

- 2 96% avoided eviction/foreclosure  
96% know how to prevent/avoid future financial crisis  
87% improved their financial situation

### HELPING TEMPE'S VULNERABLE OLDER ADULTS

- 3 90% learned new community resources to meet needs  
98% report improved ability to remain independent  
87% report reduced loneliness

### SAFETY FROM THE STREET AND A PATHWAY OUT OF HOMELESSNESS

- 4 87% have a realistic plan to overcome homelessness  
77% now have access to healthcare  
78% improved their financial situation  
97% report positive progress towards goals

### BUILDING FINANCIAL SECURITY

- 5 86% household income increased  
92% worry less about ability to pay for household expenses  
86% increased knowledge on how to prevent future financial crisis  
87% improved confidence in ability to meet financial goals

### PROMOTING A HEALTHY HEAD START

- 6 98% worry less about meeting their child's nutritional needs  
100% improved parent/child communication  
100% worry less about their child's future health/well-being

\*Spring 2021 Customers Feedback Surveys



"Thank you for blessing me and giving me hope for a brighter future. You saved my life!"  
Wendy, CAP Participant

"Thanks to TCAA, I've been able to keep a clear mind and I feel motivated to work more than ever."  
Robert, I-HELP Participant

"I went to TCAA and everyone was welcoming and friendly. I want people to know they don't have to be scared or feel bad asking for support, I did and they helped me!"  
Cody, Food Pantry Participant



## WAYS TO GIVE

Your impact goes a long way.  
Here are just a few ways to give:

### Donations

Give a one time or set up a monthly donation at  
<https://tempeaction.org/ways-to-give/donate>

### Employee Giving, Corporate Partnerships & Matching Programs

Help make an impact on the Tempe community while keeping your employees engaged.

Learn more at

<https://tempeaction.org/ways-to-give/employee-match-giving.html>

### Amazon Smile

Donate to TCAA while you shop! A portion of each order will go to TCAA.

[smile.amazon.com](https://smile.amazon.com)

### Planned Giving

Leave your legacy through bequests & planned giving.

<https://tempeaction.org/ways-to-give/planned-giving.html>



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