

## Mountain Park & TCAA Financial Opportunity Center™

### Background

Financial Opportunity Centers™ (FOCs) are **career and financial coaching service centers** that help low- to moderate-income people build smart money habits and focus on the financial bottom line.

LISC has a network of more than 80 FOCs across the country, embedded in local community organizations that are trusted, known for their history of providing quality services, and convenient to where people live and seek out services.

**In partnership with LISC and Tempe Community Action Agency, Mountain Park will be creating a Financial Opportunity Center™ for our employees to have access to in order to help ease any financial burdens employees face. Some of the services that are provided are:**

- **One-on-one financial coaching and career counseling**
- **Education and low-cost financial products that help build credit, savings and assets.**
- **Connect individuals with income supports such as Arizona's Nutrition Program, utilities assistance and affordable health insurance.**



The cornerstone of the FOC model is providing these services in an **integrated way**—rather than as stand-alone services—and **with a long-term commitment to helping individuals reach their goals.**

### Mountain Park & TCAA Financial Opportunity Center™

This FOC partnership between TCAA and Mountain Park gives our employees the opportunity for financial coaching. Our HR business partner team will be responsible for the career counseling of the program. The FOC incorporates the model's three main services, in addition to other resources from its social service programs and partnering organizations.

- Financial coaching and credit counseling
- Career coaching
- Income support including public benefits enrollment, emergency rent/mortgage, and utility assistance
- Homebuyer education and access to individual development accounts and twin accounts

Overcoming financial challenges can be a complex, confusing, and overwhelming process. The program's "coaching" approach helps participants focus on the financial and employment goals of their choosing, placing them at the lead of decision-making while providing the expertise and resources to encourage meaningful results.